

# STUDENT APPLICATION FORM

All fields denoted by \* are compulsory

CTUDENT DETAIL C			STUDY AND E	DEVED	OL A NI					
STUDENT DETAILS			STUDY AND BREAK PLAN (please fill the number of weeks in the following form)							
Family name*	First name*		Course		Study	Break	Study	Break	Study	
Country of Birth*										
Nationality/Country of passport*										
Date of Birth*	Gender (M/F)				_					
Passport No* Expiry Date*			GENERAL ENGLISH (GE) - (6 levels, 10 weeks per level) CRICOS Course Code: 093611C							
Visa status*	☐ Tourist/Visitor     ☐ None       ☐ Waiting for student visa     ☐ Other		Morning							
Working Holiday			Evening	Start Dat	t Date (dd/mm/yyyy):					
Are you applying for a student visa (and COE) to study at Scots?* Yes No			Online No. of weeks:							
Are you lodging your student visa application in Australia Outside Australia										
Current Address *	IELTS PREPAR CRICOS course Co	RATION (	(IELTS) - I	(1 level, 12 v	weeks per le	vel)				
Street Name	City/Town/Suburb		Morning			``				
Country	State		Evening	Start Dat	ate (dd/mm/yyyy):					
Postcode	Mobile/Phone		Online			veeks:				
Email*										
	CAMBRIDGE PREPARATION - (3 levels, 12 weeks per level) CRICOS Course Code: 093245J									
ACADEMIC RECORD			Morning							
English Level: IELTS TOEFL PTE other			Evening	Start Date (dd/mm/yyyy):						
Result:	When: dd/mm/yyyy		Online	No. of we	eeks:					
Highest qualification*:										
State/ Country:	Graduation year:		ENGLISH FOR CRICOS Course Co			POSES -	<b>-</b> (4 levels, 1	2 weeks pe	er level)	
Do you plan on further study in Australia after Scots English College?  No Yes (Preferred Course: )			Morning		te (dd/mm/	vvvv):				
Preferred Institution Name:		Online	No. of we	eeks:						
						onal institu	te of mana	nement and	1	
OVERSEAS STUDENT HEALTH CARE COVER (OSHC)			Pathway option	to Australian national institute of management and commerce (IMC)   Undergraduate degree						
Would you like Scots to arrange OSHC for you - BUPA? Yes No (if Yes please complete the following questions):				to Australian national institute of management and commerce (IMC)   Postgraduate degree						
OSHC Duration:	Months			TAFE	NSW   Voc	ational stu	dies or Und	ergraduate	degree	
OSHC type: Single	Couple	Family								
OSHC cover start date:	PRONUNCIATION & COMMUNICATION - (1 level, 10 weeks per level) CRICOS Course Code: 092779J									
OSHC cover end date:	Morning									
		Evening	Start Date (dd/mm/yyyy):							
ACCOMMODATION AND AIRPORT PICK-UP			Online	☐ 5 weeks ☐ 10 weeks						
Do you require airport pick-up?	Yes	☐ No	Diagon pata undar	force mais	ura auah a	- COVID 10	)	at ba abla t	a daliyar	
Do you require Scots to arrange accomm		h)	Please note under course on campus		eure, sucri a	S COVID-15	a, we may n	ot be able t	o delivel	
□ 140 □ 163 (II yes, □ Hollie	Stuy Student Apartment	9	DECLARATION							
PAYMENT INSTALLMENT (pleas	e specify if required)									
	o op co), oq a ca.,		I declare all inform							
	read, understand and accept the Terms and Conditions and the Cancellation and Refund Policy and agree to be bound by them. I also understand money may									
	be withdrawn from my tuition fees to reimburse agent expenses and authorise deduction of the appropriate amount from fees paid. I enclose the required fees and authorise Scots English College to retain my tuition fees in accordance with the Refund Policy if I elect to cancel my enrolment at any time.  This agreement, and the availability of complaints and appeals processes,									
	does not remove the right of the student to take further action under Australia's consumer protection laws.									
CONTACT DETAILS			Scots English College reserves the right to require further information from the student pertaining to this application.							
			Signed: Date:							
	(NB: Parent / Guardian to sign if student is under 18 years of age at time of application. Please note only students 18 years above can be enrolled at admission date.)									

#### TERMS AND CONDITIONS

#### HOW TO APPLY: Please read this information carefully.

- 1. Choose a course and check the Scots Brochure for all entry requirements.
- 2. After reading the Terms and Conditions, complete the Application Form.
- 3. Ensure you have attached all the relevant documents:
  - a. A certified true copy of qualifications (incl. IELTS test or equivalent) must be enclosed and translated into English if necessary.
  - b. copy of your passport.
- Return the completed application form and the necessary documents to: Scots English College

#### G05 (Biomedical Building), 1 Central Avenue, Eveleigh, NSW 2015, Australia

- 5. If your application is successful, you will receive a letter of offer for the nominated course. We will advise you about fee payment (including the AUD\$200 registration fee), how to apply for your visa and arrangements for your airport pick-up and accommodation if required.
- 6. For information concerning student visas to Australia, please refer to the Australian Department of Home Affairs (DHA) www.homeaffairs.gov.au. Alternatively contact Student Services at Scots English College by email info@scotsenglish.edu.au.
- 7. When we receive your fees and confirm you have signed our Terms & Conditions on the application form, we will send you an Electronic Confirmation of Enrolment. This is to be used to apply for your student visa.

# SCHOOL-AGED DEPENDANTS

Students are advised that any school-aged dependents accompanying them may be required to pay full fees if they are enrolled in either a government or non-government school.

## COURSES

Scots English College currently offers General English, Cambridge English, IELTS and Pronunciation & Communication courses. Due to the COVID-19 pandemic, some courses may temporarily be unavailable. For more course information, please refer to: www.scotsenglish.edu.au.

## ATTENDANCE

You must attend a minimum of 20 scheduled course contact hours per week of face-to-face classes of English language instruction for thecourse and any other scheduled course contact hours required by the course. This means 100% attendance is required at all times. If your attendance falls below 80%, Scots English College is obliged to report you to DHA. Read the Student Handbook for details.

## DISCIPLINE

If you fail to comply with Scots English College policies and procedures, a three stage warning process is followed: 1. Verbal. 2. Written. 3. Final written / action.

# **USE OF PERSONAL INFORMATION**

All personal information provided to Scots English College, if requested, may be made available to the Australian government and designated authorities and, if relevant, the Tuition Protection Service (TPS) and the ESOS Assurance Fund Manager. This information includes personal and contact details, course enrolment details and changes, and the circumstances of any suspected breach by the student of a student visa condition.

## **CHANGE OF ADDRESS**

You are obliged to notify Scots English College within 7 days if you change your address while enrolled in the course.

## FEES AND COURSE DATES

Fees & course dates are correct as of June 2019. The College reserves the right to vary these conditions at any time without notice.

## **EXPULSION**

Scots English College reserves the right to expel students for serious discipline breaches.

## **INDICATIVE COST OF LIVING (\$AUD)**

The Australian government recommends that international students allow funds of approximately AUD\$21,041 per year to support their costs of living expenditure excluding their Tuition Fees. Costs of living expenditure means clothing, food and accommodation, transport, entertainment and travel costs and these costs can vary significantly depending on where you live in Australia.

## **CANCELLATION AND REFUND POLICY**

Please refer to: www.scotsenglish.edu.au.



## STUDENT COMPLAINTS, GRIEVANCES AND APPEALS POLICY

If you have a complaint, grievance or an appeal about your studies, fees or any other matter, Scots English College has procedures to resolve these problems promptly as detailed in the Student Handbook.

# Step 1:

**Complaint** i.e. a problem about your class or studies ask your teacher or Student Services Officer.

**Fees/Application for Refund** i.e. a question about the payment of course fees or any application for a refund ask the Student Services Officer.

**Welfare/Personal Issue** i.e. a question about accommodation, health or safety ask the Student Services Officer.

#### Procedure:

- 1. If you are not satisfied by Step 1 above, a Student Complaint / Grievance / Appeal Form will be given to you to complete.
- The Student Services Officer will ensure the form is entered correctly and will attempt to resolve the problem and provide reasons for the decision. If you are not satisfied at this stage, your complaint/grievance/appeal will be referred to the Student Appeals Committee.
- 3. Scots English College has procedures to ensure that all complaints / grievances / appeals are dealt with in a constructive and timely manner.

# Student Appeal Committee (SAC)

The SAC comprises the Principal Administrator, the Director of Studies and an outside independent expert - preferably with experience in education. You can present your case directly to this committee and you will be given a written statement of the outcome and the reasons for the decision reached. You also have the right to bring along a friend or support person.

## Still have a problem?

You have other avenues of appeal against the decision made if you are still dissatisfied with the outcome of your complaint / grievance / appeal.

You can contact the Overseas Students Ombudsman if you wish to lodge an external appeal or complain about the decision, The Overseas Students Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. Refer to the Overseas Students Ombudsman website <a href="https://www.oso.gov.au">www.oso.gov.au</a> or phone 1300 362 072 for more information.

Scots English College Pty Ltd trading as Scots English College

**ABN**: 91 605 117 575 | **CRICOS Provider Code:** 03497A

Reception: G05 (Biomedical Building), 1 Central Avenue, Eveleigh, NSW 2015, Australia Phone: +61 2 9146 6358 | Email: info@scotsenglish.edu.au | www.scotsenglish.edu.au