

FAQs

1. Why can't I study face-to-face?

Due to the Coronavirus situation, it is no longer safe for large groups to gather indoors. Your safety and wellbeing come first.

2. When will the campus open again?

We are constantly receiving updates on the Coronavirus crisis from the authorities, and we will only reopen the campus when we believe it safe to do so. **In the meantime, courses will be delivered online under our SOETI program.**

3. What is SOETI?

SOETI is SCOTS Online English Teaching Initiative. SOETI uses the best technologies for online learning and teaching – an e-learning platform (Moodle) with a Virtual Classroom Technology (Zoom) where you can interact with your teacher using a wide range of features including screen sharing, whiteboard, chat, breakout rooms and much more.

4. How can I log into Moodle?

Please go to www.scotsenglish.edu.au and click on STUDENT LOGIN at the top right-hand corner and then enter your login details.

5. How do I get my Moodle login details?

If you are a current student, you should already have your user ID and Password. If you forgot your password, you may reset it by clicking on *Forgotten your username or password?* If you are a new student, you will receive your Moodle login details in an email sent to you by a Students Services Officer. Please contact info@scotsenglish.edu.au if you have any issues.

6. What about the Virtual Classroom (Zoom)?

Please refer to the guide above or alternatively contact SCOTS' Students Services on + 61 2 9146 6358 or at moodle@scotsenglish.edu.au.

7. Will I still study 20 hours per week?

SOETI offers a unique learning approach that takes full advantage of what online learning has to offer. With SOETI, students can access 20 hours of Virtual Classroom Learning via Zoom and 10 hours of homework and self-study completing online activities and quizzes and preparing for weekly and monthly assessments. Your teacher will provide targeted feedback to help you improve.

8. When can I move up a level or get a certificate for a course?

To move up a level or obtain a Certificate of Attainment, you must successfully complete at least 70% of all weekly quizzes and skill assessments over the 10 or 12-week course and have a minimum of 80% attendance. To have 80% attendance, you must attend a minimum 7.5 hours of Virtual Classroom and complete all daily activities and quizzes. We recommend you spend 15 hours of Virtual Classes with a teacher and up to (or a total of) 15 hours of online activities and quizzes.

9. What is satisfactory attendance online?

Satisfactory attendance in SOETI requires the completion of 3 daily tasks, Monday to Friday, as follows:

Task 1 - Attending at least 1x 2-hour Virtual class per day with a teacher in Zoom. Because of the corona virus situation, only until we return to campus, attending 1 zoom session and completing the 2-hour online activities is satisfactory or equivalent to 100%, but we strongly recommend you attend both sessions, am and pm.

Task 2 - Completing a 60-minute Macro-skill activity per day (Writing, Reading, Speaking and Listening). Your teacher will mark your activity and provide feedback on a daily basis.

Task 3 - Completing a 60-minute Knowledge activity per day (Grammar, Vocabulary and Pronunciation). Your teacher will provide feedback on those activities on a daily basis.

10. Is online teaching as good as face-to-face teaching?

They are just different. They bring out the same value when done properly though. Neither one replaces the other. The outcomes are the same; they both offer plenty of opportunities for practice, repetition, assessment and feedback.

11. What is the timetable?

CORE PROGRAM		OPTIONAL CLASS	
MONDAY-FRIDAY		FRIDAY ONLY English Speak Like A Native (ESLAN)	
09:30-11:30	Zoom Session – Live streaming	14:00-15:00	ESLAN (Beg & Elm)
11:30-17:00	2-hour Mandatory Online Activities	15:00-16:00	ESLAN (Pre-int & Int)
17:00-19:00	Zoom Session – Live streaming	16:00-17:00	ESLAN (Upper-int & Adv)
WEEKEND			
5 hours of recommended practice on SCOTS' Online Learning Platform			

12. Can I finish my online course from my home country and receive a digital copy of my certificate?

If you meet the visa requirements and achieve both satisfactory attendance and course progress, yes. We can email you a digital copy of your certificate. Please make sure we have your correct email address.

13. Who should I call in an emergency?

If you have an emergency or are in a life-threatening situation, call 'Triple Zero' or 000 for immediate assistance.

For college of emergencies contact: 0433828122 / 0466372332

14. What if I need medical assistance and don't have Medicare?

To support the NSW response to coronavirus (COVID-19), you will not be charged out of pocket expenses if you are presenting to NSW Health facilities for coronavirus (COVID-19) assessment and are not eligible for Medicare and do not have adequate insurance coverage.

NSW Health will cover your costs. These arrangements have been put in place to ensure payment issues are not a barrier for people from overseas with respiratory symptoms seeking early medical advice.